

Fusion Retail Solution Feature List

When you are looking at tools to help your business grow, it is important to have both functionality and flexibility. The Fusion Retail Solution provides both with its skin technology enabling the end user to customize their look and feel of the system. Whether your end users are mouse or keyboard intensive, Fusion lets you decide how that information is displayed. From the front office register, to the back office administrative module, Fusion will provide you with unparalleled features. Here is a list of some of the advanced features that are included in the Fusion Retail Solution.

Customer Features

- Add new customers
- Modify existing customers
- Add, view and edit customer specific notes
- Real-time customer purchase history
- Customer specific automatic discounting
- Full support for customer loyalty programs
- Ship-to addresses for each line item in a sale
- View customer details, including open balance and available credit
- Multiple customer lookups, including: by phone number, accounting ID, and name

Transaction Features

- Supports multiple payment types within the same sale (i.e. cash, credit card and check)
- Refunds or exchanged items can be rung up doing a “normal” sale
- Suspend sales for easy access later
- Line item discounts and sale level discounts
- Override tax rate/class/schedule for individual line items
- Override tax rate/class/schedule for individual entire sale
- Modify line item description and comment support
- Print gift receipts
- View or restrict inventory across multiple locations
- Multiple inventory lookups, including: by item key, description, and wild card
- Create special orders for non-stocked items
- Configure built to order items

Pricing Features

- Ability to disallow inventory over-allocation for special orders and sales order integration
- Serialized item tracking and real-time serial number validation
- Return items to a specific inventory location or bin
- UPC cross reference
- Set up pricing discounts based on customer, customer class, inventory and inventory class
- Automatic use of accounting system’s complex price matrix schemes and special pricing
- Supports gift cards through the Fusion Gift Card Server
- Bar coded receipts (with Epson receipt printer)
- Create, cancel and edit layaways, deposits and payments